

# Terms and Conditions Umbraco Events

These are the terms and conditions ("Terms and Conditions") which apply to all Umbraco Events managed and organized by Umbraco A/S ("Umbraco"). These terms and conditions are available in the English language only and are accepted by ticking off "Accept Terms and Conditions" in the check-out form or upon receipt of an invoice, and apply between Umbraco and the attendee(s) (the "Attendee").

## Registration and payment

Submission of an online registration is regarded as a firm booking and acceptance of these terms and conditions. However, the booking will not be confirmed until full payment has been received.

We accept payment by bank transfer and/or credit card, please note that all transfer charges must be met by the sender.

## Early Bird and other discounted rates

In order to qualify for any "early bird" rates or discounts, booking and payment must be received before the deadline date listed in the marketing and promotional material.

Any free or "give-away" ticket provided by Umbraco eg. as part of Diversity Tickets initiative or through an Umbraco festival, event, or meetup is personal, non-exchangeable, and only valid for the specific year the ticket was awarded for.

## Refund

Full refund can take place up to 30 days prior to the conference by contacting us on [events@umbraco.dk](mailto:events@umbraco.dk). Cancellations made after this point are non-refundable.

## Registration changes for attendees

Substitutions, i.e. giving a bought ticket to another person, are possible within the recommended deadlines. If you wish to substitute an attendee or give away your ticket to another person, you must do so at the earliest opportunity and at least 14 days before the event begins.

## Code of Conduct

All attendees have to follow the event code of conduct. In its sole discretion and without refund, Umbraco reserves the right to refuse admittance to or expel from the conference anyone that it determines is behaving in a manner that could be disruptive to the conference or any other attendee.

## Program

Umbraco strive not to make changes the last three weeks before the event takes place, however, Umbraco reserves the right to make changes to the program at any time. Changes to the program will be noted on the event website as soon as possible and the attendees should check regularly for updates.

## Speakers

Views expressed by speakers are their own. Umbraco cannot accept liability for advice given or views expressed by any speaker at the conference or in any material provided to the attendees.

## Insurance and personal property

There is no insurance cover included in the event tickets. It is the responsibility of the attendee to arrange appropriate insurance cover in connection with their attendance at the event as the attendee is also responsible for personal possessions during the event. Umbraco cannot be held liable for any loss, liability or damage to personal property.

## Photographs and filming

Filming and photography will take place during the event (sessions and out of sessions). Background and situational pictures and film can be used by Umbraco for communication and/or promotional purposes. Personal photos and film will only be used with consent.

## Visa applications / Invitation Letter

Governmental rules and regulations around visa can be found here:  
<http://um.dk/en/travel-and-residence/short-stay-visas>.

Umbraco is happy to assist by issuing an invitation letter, but it is the sole responsibility of the attendee to take care of their visa requirements. To request an invitation letter, please write to [events@umbraco.dk](mailto:events@umbraco.dk).

## Website and links

The event website may link to other websites and networking tools provided for the convenience of the users. The contents of these websites are maintained by their owners, for which Umbraco takes no responsibility. Neither can responsibility be taken for the contents of any website linking to the conference website.

## Data Protection and Privacy

Data protection is governed by the GDPR.

By submitting registration details, the attendees agree to allow Umbraco to contact them in order to supply information relevant to the conference. If you do not want your details to be used in this way, please write to [events@umbraco.dk](mailto:events@umbraco.dk).

## Disclaimer

In the unlikely event of the event being canceled by Umbraco, a full refund will be made. Liability will be limited to the amount of the ticket price paid by the attendee and there will not be any additional liability to Umbraco or any other individual associated with the event organization.

## Force Majeure

If the event cannot be held or is postponed due to events beyond the control of Umbraco or due to events which are not attributable to wrongful intent or gross negligence, liability will be limited to the amount of the ticket price paid by the attendee and there will not be any additional liability to Umbraco or any other individual associated with the event organization.

## General

We reserve the right at all times to change, amend, add or remove any of the above terms without prior notice. If one or more of the conditions outlined in these Terms and Conditions should be or become invalid, the remaining conditions will continue to be valid and apply. These Terms and Conditions apply to all participants of the event.